

## AUTOMATED PROCESSES

The performance of your process is defined by the **state of the machines** that complete the tasks



## MANUAL PROCESSES

Process performance is defined by a complex series of physical movement and interactions of people and assets

Processes involving moving assets, devices and people do not readily transmit data and fail to report true process status or detect errors







Critical data gap

Manual processes under-perform due to **five root causes** 



#### LOCATION

Things are missing or they're in the wrong place



#### INTERACTION

Two or more things are together or not together



#### COUNT

There are too many, or too few things in a certain place



#### TIME

Something is in a space too long, or not long enough



#### **SEQUENCE**

Things are happening in the wrong order





## MRO Industry challenges

## **Macroeconomic Pressures**

Increasing Decreasing

Geopolitical Instability COVID Impacts

Inflation Consolidation

Interest Rates Fleet Plans/Strategies

Fuel Prices OEM Presence



## **MRO Industry Disruptors**

- 1. Maintenance tech labour shortage
- 2. Labor/material cost management
- 3. Sustainability imperatives
- 4. Reduced supply/demand
- 5. Business impact of oil prices/interest rates



## **Traditional MRO inhibitors**

- **1. Insight:** Data often missing, out-of-date, incorrect, or invisible to users
- **2. Process:** Manual, paper-based processes prevent automation
- **3. Planning:** Highly variable tasks and fragmented execution

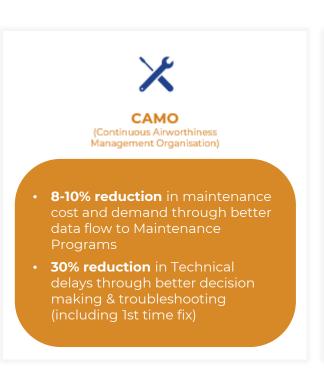




## Digital innovation in MRO

Complex manual processes compounded by a shortage of labour, and increasing cost of labour and materials, means the potential for transformational savings are significant







Source: Oliver Wyman Survey

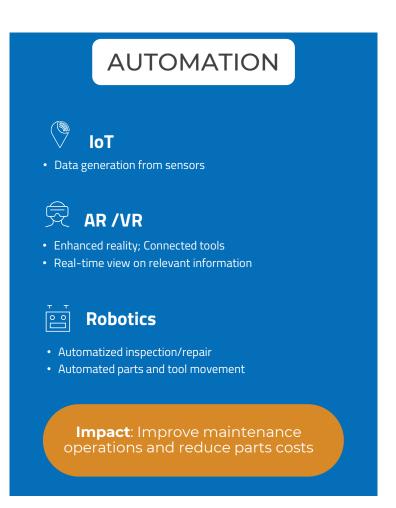
Digital transformation is challenging traditional approaches, processes and performance levels



# Critical MRO digital transformation enablers

## DATA Big data analytics • Data visualization and data analytics Computerized Maintenance Management • Intuitive documentation/log search Digital Twins • Optimization (dynamic operational deployment) Predictive Maintenance · Bots and artificial intelligence Smart procurement/inventory Ambient documentation **Impact**: Reduce MRO operations lead time, documentation volume, improve decisions







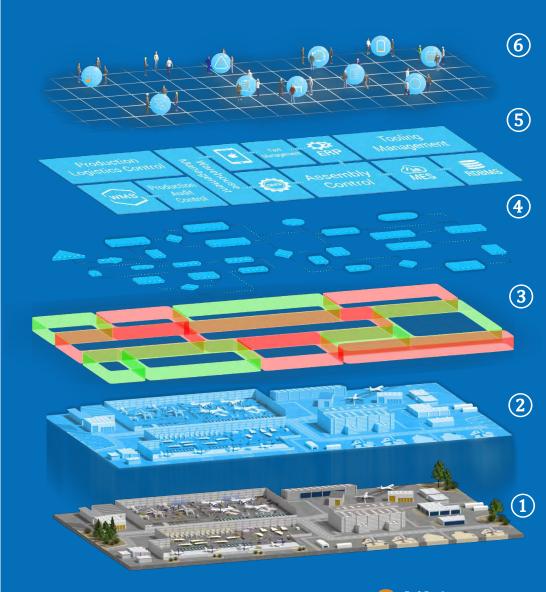
# Creating smart MRO spaces

Many real-world processes involve unconnected moving assets, devices, and people that do not readily transmit data.

**Closing this data gap is critical** to uncover the true, real-time status of processes, identify hidden inefficiencies, and prevent errors.

**Ubisense SmartSpace® can sense and respond to real-world events**, making even the most complex processes visible, measurable, and controllable at scale.

- Capture a real-world view of the hangar environment where work orders are completed
- **Create an exact digital representation** of space to enable precise location tracking
- 3 Create virtual zones within which tasks, tools, material and technicians can be viewed
- **Add a logic layer** to capture and measure performance against the defined MRO process
- 5 Integrate to existing business systems, e.g. ERP, MRO, HR, for bidirectional data updates
- 6 Provide role-based insight with interactive reporting and business information dashboards





# Process monitoring with Ubisense

Complete automated end-2-end visibility of every stage of production or maintenance

Increase visibility and streamline operations

## Enhance existing production control systems.

Traditional systems are often limited in their ability to keep up with the dynamic, complex demands & disruption of MRO task management

**Take control of operational evolution.** Enhance ERP vendor ecosystem capability with hidden process data & insight

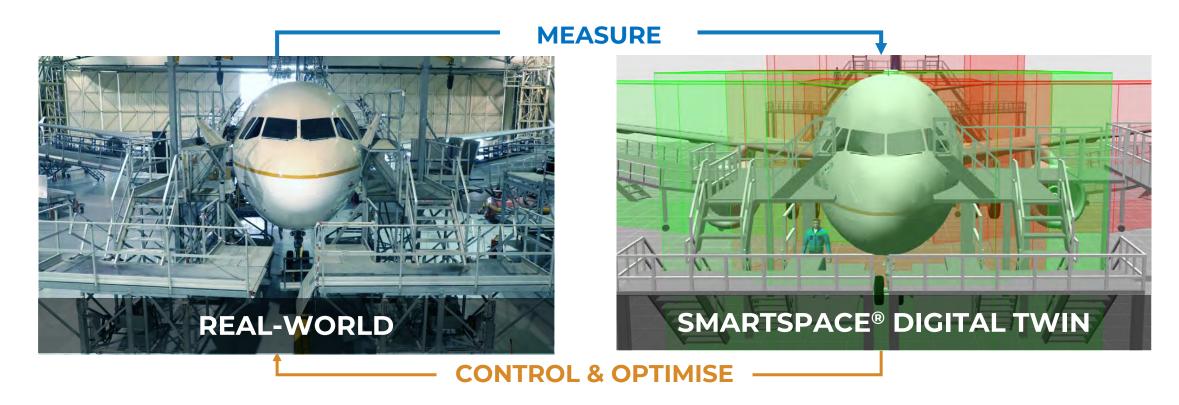
**Augment operational capabilities.** Bring People & Technology expertise together by accelerating & simplifying new application development





# Creation of real time process Digital twin

Ubisense uses location and identification sensing technologies combined with a software platform to create a real-time Digital Twin of the MRO environment



This supports improved decision making, continuous improvement, and the ability to drive control back into the MRO environment





## Transform MRO operations

Unlock the hidden value of operational data to enable digital transformation

## Control

- Operator Check-in & Check-out
- Tool Catalogue and Booking Management
- Kitting Control and Management
- · Safe Work Zone and Lock-out Tag-out
- Aircraft and Equipment Collision Avoidance



Visibility

- Operator Time in Process Monitoring
- Large Tooling Management
- Small Tooling Management
- · Parts Logistics Management
- Maps for finding WIP and assets
- KPI dashboards

ONE PLATFORM DELIVERS A WIDE SPECTRUM OF

MRO APPLICATIONS

**Audit & Compliance** 

- MRO Task Digitisation and Management
- Digital Work Processes and Instructions
- Advanced Analytics and Reporting



# Transforming physical space into SmartSpace®

Turn ideas into outcomes...one process at a time

## Value is layered over time

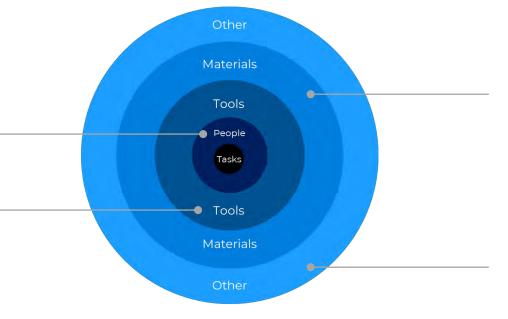
Start by digitising task and people-based process, then fold in additive solution capabilities for tooling, logistics, and safety use cases that integrate with the same base tracking infrastructure.

## Layer 1

- · Optimized workforce utilization
- MRO Task Digitization and Digital Task Boards
- Working Time Tracking
- Work Scheduling and Management

## Layer 2

- Large Tool, Equipment Visibility
- Worker Safety & Process Compliance



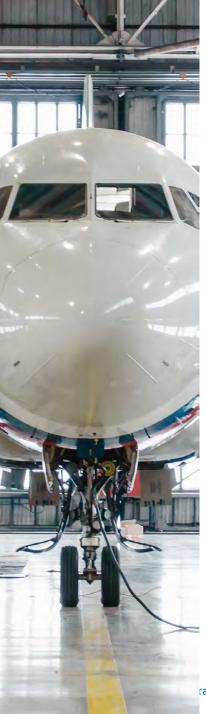
## Layer 3

- Parts and Materials Logistics Control
- · Inbound logistics, inventory control
- Production order & kitting control, incl. partial kits
- Removed part tracking and maintenance control
- MRO Plan optimisation and automated dependency checking

#### Layer 4

- · Tool booking control and storage management
- Small Tooling Track & FOD Reduction
- Aircraft and Equipment Collision Avoidance





# Turning ideas into outcomes

Dynamic management of task lifecycle and its performance

## Digitize task management & measure productivity



Import and manage MRO tasks

# Ensure safety & compliance through automated monitoring & alerts



# Continuously monitor tool activity to ensure quality, safety & compliance



Location & movement of tools visualized

# Rapidly identify & find Ground Equipment (GSE) indoors / outdoors



Visualize GSE location & movement

# Part & component logistics to expedite re-assembly processes



Logistics applications for MRO

# Work order tracking for component MRO reduces cycle times



Order tracking & flow

Identifying invisible process gaps & automating decisions or enabling better decision making



